

MOUNTAIN TRIP 135 W. Colorado Ave PO Box 3325

Telluride, CO 81435

## **Refunds and Cancellations**

Mountain Trip recognizes how difficult and disappointing it can be for climbers who must cancel expeditions which they have planned for a long time. Team members must also recognize that, due to the nature of planning expeditions and dealing with governmental permits and regulations, Mountain Trip also accrues significant expenses in the months prior to expedition departure dates. We must therefore adhere to a strict refund policy for all climbers. Trip cancellation and travel insurance is generally available for all expeditions. U.S. and Canadian residents should contact us for more information regarding travel insurance. Our refund and cancellation policy is outlined below.

- All Denali expeditions require a \$2500 deposit to secure a spot on the team. Your submission of a deposit constitutes your acceptance of this Fee Schedule, Refund and Cancellation Policy.
- All deposits for Denali expeditions include a non-refundable \$1500 administration fee.
- Final payments for expeditions must be received 120 days prior to the Team Meeting Day.
- Failure to pay expedition fees by the date they are due constitutes cancellation of your spot on the team and forfeiture of your deposit.
- Any cancellation 120+ days before your Team Meeting Day will be refunded in full, less the administration fee.
- If you cancel 120-90 days before your Team Meeting Day, you are eligible for a refund of 50% of any monies paid, less the deposit.
- No refunds will be provided for cancellations occurring within the last 89 days prior to an expedition.
- All requests for refunds must be made in writing and received in our Colorado office.
- If you register for a climb within 90 days of the Team Meeting Day, expedition fees will be due in full to secure your spot on the team.
- Mountain Trip reserves the right to cancel an expedition prior to the departure date for any reason. In such an event, all monies collected by Mountain Trip from team members for that expedition shall be promptly refunded. This is the extent of our financial liability.

# General Agreement Concerning Services to be Provided And Responsibilities of Team Members

When registering for an expedition with Mountain Trip we want to help make sure you understand the services we are providing and the services you are responsible for.



MOUNTAIN TRIP 135 W. Colorado Ave PO Box 3325

Telluride, CO 81435

### Transportation is incidental

The main purpose of becoming a team member is to join us on an expedition in the mountains. As such any transportation we provide or that you may contract for on your own is incidental to the trip. We suggest that you make sure you have time built into your itinerary for delays.

### Transportation to and from your destination

We will designate a specific Team Meeting Day for your expedition. Transportation to the meeting point on your Team Meeting Day is to be provided by you. You must arrive in time to be ready to participate in a team meeting at the appointed time on the Team Meeting Day for your expedition. This probably means you will need to arrive the day before, as our Team Meetings for Alaska trips are held in the morning. Expedition climbing is very dynamic and we will provide you with a recommendation as to when you should book your flights to and from your destination. We suggest you book a ticket that allows you to change your flight with little effort or cost.

#### Lodging off the mountain

Mountain Trip will provide lodging per the Inclusions and Exclusions section above. Any additional lodging is your responsibility. Don't worry about booking a room after your expedition. We generally don't know how long we'll be in the mountains, and we can help arrange lodging when we return to "civilization."

#### **Responsibilities of Team Members**

You are ultimately responsible for your own well-being, including making all necessary preparations to ensure good health and physical conditioning. You are responsible for understanding the conditions that may exist on the climb and choosing a climb that is appropriate for your abilities and interests. Your are responsible for providing Mountain Trip staff and guides with an accurate representation of your fitness level, climbing ability and the condition of your personal equipment. You are responsible for having knowledge of all pre-departure information and for assembling the appropriate clothing and equipment for your climb.

While on the expedition, team members are responsible to maintain basic levels of hygiene and to conduct themselves respectfully with other team members and members of the local population. If a guide feels that a team member is putting other members' health or safety at risk, the guide has the discretion to remove a team member from an expedition.

Use our office staff and your lead guide as pre-trip resources to ensure that all your questions are answered. Travel insurance may help recoup expenses if you need to leave an expedition due to an illness.

Airline Responsibility Passenger/Airline contracts are in effect while team members are on board any aircraft contracted for use in the expedition.

#### **No Guaranteed Outcomes**

While it is one of our goals to help every climber on every Mountain Trip expedition reach the summit, Mountain Trip cannot guarantee that you will reach the summit. Any number of factors, including weather, the conditions encountered on the



MOUNTAIN TRIP 135 W. Colorado Ave PO Box 3325 Telluride, CO 81435

route, your personal level of fitness or ability, the abilities of your team mate(s) or any number of other circumstances might result in you and/or your team turning around before reaching the summit. Failure to reach the summit due to any reason associated with mountaineering, such as weather, team dynamics, route conditions, avalanche hazard, rockfall hazard, etc, or due to your lack of fitness or preparation are not the responsibility of Mountain Trip and will not result in a refund or a rescheduling of your expedition.